

Service Rule

Gym Discounts

Helping you to get fit and keep active, for less.

For you, the plan holder only.

Go to the Gym Discount website and from there you gain access to the gym discount offers.

To access the website please log into your online portal.

We believe in well beings and are therefore pleased to provide you with access to discounted gym and digital fitness memberships, along with active lifestyle discounts in order to support your journey to your best health.

What's covered...

You can save up to 25% on a membership at your chosen health club, closest to wherever you live or work. Choose from a wide range of options at over 3,800 gyms, leisure centres, yoga or Pilates studios and bootcamps across the UK.

If the gym isn't for you – don't worry! There are also discounted subscriptions to online workout programmes so you can kickstart your fitness regime from the comfort of your home.

If the gym isn't for you – don't worry! There is the option of digital fitness. With discounted subscriptions to online workout programmes, so you can kickstart your fitness regime from the comfort of your home.

Frequently Asked Questions are within the online portal and within the gym discount website

If you have any queries on the offers you can call the service, the number is in the online portal. The telephone line is available 9am-5pm, Monday to Friday except public holidays. Calls may be recorded.

What's not covered...

- Some deals aren't available to existing health club members.
- Whilst the gym network is hugely extensive there are some gyms who do not wish to participate, you can however recommend gyms for inclusion via the gym discounts website
- Only available online through the website, no post copies of vouchers

If there's anything about these rules that you don't understand please contact our friendly Westfield Health Customer Care Team on **0114 250 2317** and we will be happy to help.

Your service/s are being paid for by the employer/organisation detailed within your welcome communication and online portal. If your relationship with your employer/organisation comes to an end, you will no longer have access to your service/s.

A service may also be cancelled at any time if:

- you are not eligible
- there is use of a service that is fraudulent or that it is intentionally false, and/or misleading
- you or (anyone using a service) acts in a threatening or abusive manner e.g. violent behaviour; verbal abuse; sexual or racial harassment, towards a member of Westfield Health staff or one of our suppliers
- you fail to abide by any of the service rules detailed below

From time to time, it may be necessary to amend the rules relating to a service. If any changes are made you will be given reasonable notice, except when it is not possible to do this. For example, changes required by law. If it is intended to completely withdraw a service, you will be given reasonable notice.